EXHIBIT A



June 20, 2003

Mr. Tony Glenn 11127 South Homewood Avenue Floor 2 Chicago, Illinois 60643

Dear Mr. Glenn:

In accordance with Administrative Law Judge Riley's ruling of April 28, 2003, below are The Peoples Gas Light and Coke Company's Answers to your March 31, 2003 Interrogatories and Responses to certain of your March 31, 2003 Requests for Documents.

Answer to Interrogatory #1:

The Peoples Gas Light and Coke Company has records showing your name and social security number were used to obtain service at 4341 North Kenmore from January 1, 1990 through July 29, 1993. The balance due for this account is \$572.63.

Answer to Interrogatory #2:

The Peoples Gas Light and Coke Company's does not claim that you owe any balance for service provided to 2446 North Spaulding from January 1992 through July 1993.

Response to Request #5:

Please see Attachment #5.

Response to Request #6:

Please see Attachment #5.

Response to Request #7:

The Peoples Gas Light and Coke Company follows the requirements of 83 Illinois Administrative Code, Section 280.160, a copy of which is included in Attachment #7.

Please call me should you have any questions.

Sincerely,

Peter Brigida

Counsel

Writer's Direct Dial: (312) 240-4461

ATTACHMENT #5

August 7, 2002

Mr. Tony Glenn 11127 S. Homewood Av FL 2 Chicago, IL 60643

RE: Acct # 2 5000 2938 3365

Dear Mr. Glenn:

We were recently contacted by the Illinois Commerce Commission (ICC) regarding your gas bill. We understand your concern and want you to know that we conducted a thorough review of our records in an effort to quickly resolve this billing issue. I apologize for any inconvenience this may have caused.

Our records indicate your name and social security number were used to obtain service at 4341 N. Kenmore FL 1 from January 1, 1990 to July 29, 1993. The balance due for this account is \$572.63.

Your name and social security number were also used to obtain service at 2446 N. Spaulding FL 2 from November 1, 1995 to September 30, 1997. The balance due for this account is \$451.28.

These charges will not be removed unless you can provide documentation showing your identification was stolen prior to January 1, 1990.

We offer payment arrangements to help you manage your bill. Please contact me at (312) 240-7351 and we can make arrangements that are convenient for you.

Thank you for your patience as we looked into this matter. A copy of this letter has been mailed to the Illinois Commerce Commission.

Sincerely,

K. Staley Special Services

August 7, 2002

Ms. Carol Mastropietro
Illinois Commerce Commission
State of Illinois Building
160 N. La Salle Suite C-800
Chicago, IL 60601-3104

RE: Tony Glenn

11127 S. Homewood Av

FL 2

Chicago, IL 60643

ILCC File # 2002-20332C

Dear Ms. Mastropietro:

This letter is in response to an inquiry received by the Illinois Commerce Commission from Mr. Glenn concerning his gas bill for service at the above address.

Mr. Glenn is disputing charges that have been transferred to the above account from two different addresses. The first address is 4341 N. Kenmore FL 1 for service from January 1, 1990 to July 29, 1993. The amount due is \$572.63. The second address is 2446 N. Spaulding FL 2 for service from November 1, 1995 to September 30, 1997. The amount due is \$451.28.

His name and social security number were used to obtain service at both addresses. A letter has been mailed to Mr. Glenn advising him he is responsible for these charges unless he can provide documentation showing his identification had been stolen. A copy of this letter is enclosed for your review.

Sincerely,

E. Jeffers Supervisor Customer Service

KS/ks Enclosure

RE:

2-5000-2938-3365 11127 S Homewood Ave FL 2

11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2 CHICAGO IL 60643-4211

Security Deposit Receipt - Residential

Dear Customer:

Peoples Gas Light And Coke recently recorded a security deposit of \$ 124.00 for your account at the above service address. We assigned a number to your deposit: 1. Please keep this letter as a record of your security deposit. If you pay your account balance in full and on time for consecurity months, or if your service is turned off, the security deposit will be applied to your Residential 12

If service is stopped for non-payment, the deposit, plus interest, will be applied to your account. You will have to pay all charges, plus a new security deposit, before your gas service is

Sincerely,

Customer Care

Duplicate Bill

		•	Customer inq	Wiries: 800-550-600	i Elliais	<i>Jencies.</i> 400-330	-0002	
Bill Date		Account Num	ber	Payment Due Da	te	Amount I	Due	
06/19/200	06/19/2002 2 5000 2938 3365					\$1,026	26.55	
CUSTOMER	-			CURRENT USAG	=			
Account Number 2	ony Glenn 5000 2938 33 1127 S Homewood			Billing Period 06-12		6-17-02 Days of S	Service 5	
	hicago (L 60643-42			M	eter Readi			
Service Classification R		sidential Service		Previous		Current	<u>Difference</u>	
Heating Account Next Meter Reading J				Meter Number P26811 449 Estima		450 Estimate 06-17	(100 Cubic Feet 7 1	
SUMMARY OF CH	IARGES	· · · · · · · · · · · · · · · · · · ·		Therm Conversion	1 x 1.	020 BTU Factor =	1.02 Therms	
Credits And Charge		ast Bill						
Previous balance Transfer debi			\$0.00 1,023.9					
Balance			\$1,023.9					
Current Charges								
Customer Charge	,		1.5	3				
Distribution Charge	•							
Under 50 Therm.		1.02 Therms	= 0.3	7				
Environ Activities	\$.00740 x	1.02 Therms	= 0.0	1				
Gas Charg	s \$.45060 x	1.02 Thems	= 0.4	<u>5</u>				
	Current Charges &	lefore Taxes	2.4	2				
Taxes	:							
Chgo Municipal Utility Tax	\$2.42 x	8.24 %	= 0.2	o		•		

MESSAGES

Illinois Gas Revenue Tax

\$.024 x

Total Balance

CHICAGO IL 60687-0001

Current Charges After Taxes

Good news. The gas charge has declined since Energize was published. The June gas charge is now 45.06 cents per therm.

1.02 Therms =

Duplicate Bill

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

\$1,026.65

PAYMENT COUPON	
	Please Pay By 07/11/2002
ACCOUNT NUMBER: 2 5000 2938 3365	If paid after 07/11/2002 \$1,043.21 Account Balance Amount Enclosed
	\$1,026.55
CAR-RT SORT **C059	
11127 S. HOMEWOOD PROPERTIES	If paying by mail, please allow 5 days for delivery.
11127 S HOMEWOOD AVE FL 2 CHICAGO IL 60643-4211	Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->
PEOPLES GAS	

Bill Date		Account Num	ber	Pay	ment Due Date		1	Amount I	Due	
07/19/2002	2 5	000 2938	3365	0	8/12/2002			\$ 1,065	.56	
CUSTOMER				SUM	MARY OF USA	\GE				
	y Glenn 000 2938 3369	5		(Therr	ne)					
Service Address 1112	7 S Homewood Au	re FL 2			Average Daily		lul 2001	_ Jul 200	2	
	ago IL 60643-4211				Therms Used		N/A	.41		
Service Classification Rat	e 1 - Small Res	idential Service			Temperature		72 F	76 F		
Heating Account No Next Meter Reading Augu	ıst 16, 2002			<u>CURI</u>	RENT USAGE					
SUMMARY OF CHA	RGES			Billin	g Period 06-17-02	to	07-19-02	Days of S	ervice	32
Credits And Charges	Since Your La.	st Bill			Mete	r Rea	ading			
Previous balance			\$1,020	·	Previous	_	Curr	ent	Diffe	
Late payment charge Balance			\$1,04		r Number P2681153 460 Estimate (96-17	463	Actual 07-19	(100 C	ubic Fee 1
Current Charges				Them	Conversion	13 x	1.019 BTU F	actor =	13.24	Them
Customer Charge			;	9.45						
Distribution Charge										
Under 50 Therms	\$.36375 x	13.24 Therms	= .	4.82						
Environ Activities	\$.00730 x	13.24 Therms	**	0.10						
Gas Charge	\$.44930 x	13.24 Therms		5.9 <u>5</u>						
ď	urrent Charges Bel	ore Taxes	2	0.32						
Taxes										
Illinois Gross Revenue Tax	\$20.32 x	0.10%	=	0.02						
Chgo Municipal Utility Tax	\$20.32 x	8.24 %		1.67						
Illinois Gas Revenue Tax	\$.024 x	13.24 Therms		0.3 <u>2</u>						
C	urrent Charges Aft	er Taxes	2	2.33						
7	otal Balance		\$1,06	5.66						
MESSAGES										

To pay your gas bill by credit card, simply call 1-888-256-6445.

Duplicate Bill

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

	orgy. Teoples Energy is a service mark and trade marie licensed to reoples das.
PAYMENT COUPON	Please Pay By 08/12/2002
ACCOUNT NUMBER: 2 5000 2938 3365	If paid after O8/12/2002 \$1,082,84 Account Balance Amount Enclosed
•	\$1,065.56
CAR-RT SORT **CO59	
11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2	If paying by mail, please allow 6 days for delivery.
CHICAGO IL 60643-4211	Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps lovi-Income customers pay energy bills. I have added one dollar to my payment. Check this box ->
PEOPLES GAS	

Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Accou	ınt Numb	per	Payment Due Date	Amount Due
2 5000	2938	3365	09/10/2002	\$1,096.64
			SUMMARY OF USAG	E
0 2938 3365 S Hamewood Ave FL 2 o IL 60643-4211	l Service		(Therma) Average Dally Therms Used Temperature	Aug 2001 Aug 2002 N/A .14 76 F .75 F
	. 05, 7100		*	701
•				o 08-17-02 Days of Service 29
nce Your Last Bill		17.20	Meter Number P2681153	Current Difference (100 Cubic Feet
	•	9.40		4x 1.018 BTU Factor = 4.07 Therms
\$.36375 x 4.0	7 Thems	= 1.44	9	
\$.41940 x 4.0	7 Thenns	= <u>1.7</u>	<u>1</u>	
\$12.67 x 8. \$.024 x 4.	24 % 07 Thems	= 1.0 = 0.1	4 <u>0</u>	
il Balance		\$1,096.6	4	
	2 5000 Glenn 00 2938 3365 S Harnewood Ave FL 2 o IL 60643-4211 I - Small Residentia ber 17, 2002 GES s.36375 x 4.0 \$.00750 x 4.0 \$.41940 x 4.0 \$.41940 x 4.0 \$.12.67 x 8.0 \$12.67 x 8.0 \$12.67 x 8.0 \$.024 x 4.0	2 5000 2938 Glenn 10 2938 3365 S Hamewood Ave FL 2 D IL 60643-4211 I - Small Residential Service Sher 17, 2002 GES S. 36376 × 4.07 Therms S. 407 Therms S. 407 Therms S. 407 Therms Therms S. 407 Therms	2 5000 2938 3365 Glenn O 2938 3365 S Hamewood Ave FL 2 D IL 60643-4211 I - Small Residential Service Ober 17, 2002 GES CCE Your Last Bill \$1,065.56 17.26 \$1,082.82 9.44 \$.36376 × 4.07 Therms = 0.00 \$.41940 × 4.07 Therms = 1.7 ent Charges Before Taxes 12.6 \$12.67 × 0.10% = 0.0 \$12.67 × 8.24% = 1.0 \$.024 × 4.07 Therms = 0.1	2 5000 2938 3365 O9/10/2002

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON	
	Please Pay By 09/10/2002
ACCOUNT NUMBER: 2 5000 2938 3365	If peid after 09/10/2002 \$1,114.39 Account Belence Amount Enclosed \$1,096.64
CAR-RT SORT **C059	
11127 S. HOMEWOOD PROPERTIES 11127 S. HOMEWOOD AVE FL 2 CHICAGO IL 60643-4211	If paying by mail, please allow 5 days for delivery. Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->
PEOPLES GAS CHICAGO IL 60687-0001	· · · · · · · · · · · · · · · · · · ·

10/10/2002

\$1,146.32

Amount Enclosed

Please Pay By

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills.

I have added one dollar to my payment. Check this box ->

If paid after 10/10/2002

If paying by mail, please allow 5 days for delivery.

Account Balance

\$1,128.10

Bill Date	Accou	nt Numbe	er	Payment Due Date		Amount Due
09/18/2002	2 5000	2938	3365	10/10/2002		\$1,128.10
CUSTOMER				SUMMARY OF USA	AGE	
	/ Glenn 100 2938 3365 7 S Homewood Ave FL 2			(Therma) Average Daily	Sep 2001	_ Sep 2002
	go IL 60643-4211	Service		Therms Used Temperature	N/A 68 F	.13 70 F
Next Meter Reading Octob	per 16, 2002			CURRENT USAGE		
SUMMARY OF CHA	RGES			Billing Period 08-17-02	to 09-18-02	Days of Service 32
Credits And Charges S	Since Your Last Bill		** 000 6		r Reading	Difference
Late payment charge			\$1,096.6- 17.7.	3 Meter Number P2681163	Cura	(100 Cubic F
Balance			\$1,114.3	7 467 Actual O	8-17 471	Actual 09-18
Current Charges Customer Charge			9.4	Therm Conversion 5	4x 1.018 BTU I	Factor = 4.07 The
Distribution Charge Undar 60 Therms	\$.36375 × 4.0	7 Thems =	1.4	8		
Environ Activities		7 Thems =	0.0.			
Gas Charge Cu	\$.39790 x 4.0 urrent Charges Before Taxe	7 Thenns = s	<u> </u>	-		
Taxes						
Illinois Gross Revenue Tax		'0% =	0.0			
Chgo Municipal Utility Tax Illinois Gas Revenue Tax		?4% = ?7 Thems =	1.0 0.1			
	irrent Charges After Taxes	.,	13.7	-		
To	otal Balance		\$1,128.1	o		
MESSAGES		-				
Don 't waitPrepare fo customer financial assis	or winter now. See this mo stance and energy conserv	nth 's Energi ation.	te for details on .	managing your gas bill,		
To pay your gas bill by	credit card, simply call 1-8	88-266-6445	į	Du	ıplicat	e Bill
Return this portion	with your check made p	payable to I	eoples Energy	Please write your account no	umber on your ch	neck, Your service is
		reopies Enei	gy. "Peoples E	nergy" is a service mark and	trade name licen	sea to reopies Gas.
PAYMENT COUPON	V			Plana	- Day Die 1	0/40/2002

ACCOUNT NUMBER:

CAR-RT SORT **C069

CHICAGO IL 60643-4211

CHICAGO IL 60687-0001

PEOPLES GAS

11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2

2 5000 2938 3365

		Account Numbe	· 1	Payment Due		Amount	
10/17/2002	2 2 50	000 2938	3365	11/08/20	02	\$1, 174	4.15
USTOMER				SUMMARY OF	USAGE		
Name To	ny Glenn			(Therms)			
Service Address 111	5000 2938 336 5 127 S Homewood Ave			Average Da		ct 2001 Oct 20	02
Chie Service Classification Rat	<i>cago IL 60643-4211</i> te 1 - Small Resid	dential Service		Therms Use Temperature		N/A 1.19 55 F 60 F	
Heating Account No Next Meter Reading Nov	t .			CURRENT USA		00.	
UMMARY OF CH	ARGES			Billing Period 09-	18-02 to	10-17-02 Days of	Service 29
redits And Charges	Since Your Las	t Bill			Meter Rea		
Previous balance ank you for your payment			\$1,128.10 13.13	Previous Meter Number P26	R1163 -	Current	Difference (100 Cubic Fe
Late payment charge			17.99	The state of the s	ctual 09-18	505 Actual 10-17	
Balance			\$1,132.96			101007115	
urrent Charges			-	Therm Conversion	34 x	1.018 BTU Factor =	34.61 Them
Customer Charge			9.45				
Distribution Charge Under 50 Therms	\$.36375 x	34.61 Thems =	12.59				
Environ Activities	\$.00870 x	34.61 Thems =	0.30				
Gas Charge	\$.43090 x	34.61 Therms =					
•	Current Charges Befo	ore Taxes	37.25				
Taxes							
Illinois Gross Revenue Tex	\$37.25 x	0.10% =					
Chgo Municipal Utility Tax Illinois Gas Revenue Tax	\$37.25 x \$.024 x	8.24% =	3.07				
	3.024 X Current Charges Afte	34.61 Therms = or Taxes	= <u>0.83</u> 41.19	•			
			\$1,174.15				
	Total Balance		41,174.10				
	Total Balance		\$1,174.15				
	Total Balance		\$1,174.10				
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MESSAGES	ee the enclosed inser		Peoples Energy exp	erts will be on hand to c		licate Ri	
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Prepare for winter. Son getting financial a. At the time of this strequest and further or affect your credit ratio. To pay your gas bill b. Return this portion	See the enclosed insersistance, managing satement, your account oldection actions. Pleing. By credit card, simply on with your check	your gas bill and connt was past due. Fai ease pay the amount call 1-888-256-6448 made payable to I	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5.	may result in a security ock of timely payments o	Duplosh plane adversely	on your check. Your se	ervice is
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Prepare for winter. Son getting financial a. At the time of this storequest and further coaffect your credit ratio. To pay your gas bill be Return this portion provided by Peop	see the enclosed insersistance, managing satement, your account oldection actions. Pleing. The property of the card, simply on with your check olds Gas, a subsidia	your gas bill and connot was past due. Fai ease pay the amount call 1-888-266-6448 made payable to l ary of Peoples Ene	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5.	may result in a security ock of timely payments of timely payments of the control	Dup lean adversely ount number k and trade	on your check. Your se name licensed to Peopl 1 By 11/08/200 2002 \$1,	ervice is es Gas.
Prepare for winter. Son getting financial a. At the time of this st. request and further coaffect your credit ration. To pay your gas bill be Return this portion provided by Peop	see the enclosed insersistance, managing satement, your account oldection actions. Pleing. The property of the card, simply on with your check olds Gas, a subsidia	your gas bill and connot was past due. Fai ease pay the amount call 1-888-266-6448 made payable to l ary of Peoples Ene	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5.	may result in a security ack of timely payments of the security payments of the security payments of the security is a service mains of the security in the security is a service main account.	Dup lean adversely ount number of and trade	on your check. Your se name licensed to Peopl 1 By 11/08/200 2002 \$1,	ervice is es Gas. 2
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Prepare for winter. Son getting financial a. At the time of this st. request and further of affect your credit ration. To pay your gas bill be Return this portion provided by People PAYMENT COUPO ACCOUNT NUMB	Ree the enclosed insersistance, managing stament, your accouncilection actions. Pleing. By credit card, simply on with your checkoles Gas, a subsidie DN ER: 2 5000	your gas bill and connot was past due. Fairese pay the amount call 1-888-266-6448 made payable to lary of Peoples Ene.	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5.	may result in a security ock of timely payments of the security payments of the security payments of the security is a service mains of the security in the security is a service main of the security in the security is a service main of the security in the security in the security is a service main of the security in the security indicates in the security in the security in the security in the se	Dup Deposit Plan adversely count number k and trade	on your check. Your sename licensed to People 11/08/2002 \$1, Amount	ervice is es Gas. 2
Prepare for winter. Son getting financial a. At the time of this strequest and further or effect your credit ration. To pay your gas bill be return this portion provided by People PAYMENT COUPO ACCOUNT NUMBIA	see the enclosed insersistance, managing yearement, your account ollection ections. Pleing. by credit card, simply on with your check oles Gas, a subsidie on Series Control of the contr	your gas bill and connt was past due. Fairese pay the amount call 1-888-256-6448 made payable to lary of Peoples Ene.	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5.	Please write your according is a service mai	Dup Deposit Plan adversely count number k and trade	on your check. Your sename licensed to People 11/08/2002 \$1, Amount	ervice is es Gas. 2
Prepare for winter. Son getting financial a. At the time of this strequest and further or effect your credit ration. To pay your gas bill be requested by People PAYMENT COUPO ACCOUNT NUMB. CAR-RT SON 11127 S. HO. 11127 S. HO. 11127 S. HO.	Ree the enclosed insersistance, managing stance, managing stance, managing stance, pour account office of the stance of the stan	your gas bill and connt was past due. Fairese pay the amount call 1-888-256-6448 made payable to lary of Peoples Ene.	Peoples Energy exp iserving energy. ilure to pay on time shown today. A li 5. Peoples Energy. I rgy. "Peoples En	Please write your acceptor is a service mail for paid Account \$1,17	Dup Deposit Please Pay after 11/08/2 Balance	on your check. Your sename licensed to People 11/08/2002 \$1, Amount	ervice is es Gas. 2 193.04 Enclosed
Prepare for winter. Son getting financial a. At the time of this strequest and further or effect your credit ration. To pay your gas bill be return this portion provided by People PAYMENT COUPC ACCOUNT NUMB	Ree the enclosed insersistance, managing satement, your account official actions. Plearing. By credit card, simply on with your check offices Gas, a subsidial on the control of the cont	your gas bill and connt was past due. Fairese pay the amount call 1-888-256-6448 made payable to lary of Peoples Ene.	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5. Peoples Energy. I rgy. *Peoples En	Please write your according to a service mail of paid Account If paying by mail, p. Yes, I would like to pled.	Dunt number rk and trade Please Pay after 11/08/2 Balance 4.15	on your check. Your sename licensed to People By 11/08/2002 \$1, Amount days for delivery. per month to the Peoples In own for the Peoples In own for the Peoples In own for come customers pay	ervice is es Gas, 193.04 Enclosed
Prepare for winter. Son getting financial a. At the time of this strequest and further or affect your credit ration. To pay your gas bill be Return this portion provided by People PAYMENT COUPC ACCOUNT NUMB CAR-RT SON	Ree the enclosed insersistance, managing satement, your account official actions. Plearing. By credit card, simply on with your check offices Gas, a subsidial on the control of the cont	your gas bill and connt was past due. Fairese pay the amount call 1-888-256-6448 made payable to lary of Peoples Ene.	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5. Peoples Energy. I rgy. *Peoples En	Please write your according to a service mail of paid Account If paying by mail, p. Yes, I would like to pled.	Dunt number rk and trade Please Pay after 11/08/2 Balance 4.15	on your check. Your sename licensed to People (By 11/08/2002	ervice is es Gas, 193.04 Enclosed
Prepare for winter. Son getting financial a. At the time of this strequest and further or affect your credit ration. To pay your gas bill be Return this portion provided by People PAYMENT COUPC ACCOUNT NUMB CAR-RT SON	Ree the enclosed insersistance, managing satement, your account official actions. Plearing. By credit card, simply on with your check offices Gas, a subsidial on the control of the cont	your gas bill and connt was past due. Fairese pay the amount call 1-888-256-6448 made payable to lary of Peoples Ene.	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5. Peoples Energy. I rgy. *Peoples En	Please write your according to a service mail of paid Account If paying by mail, p. Yes, I would like to pled.	Dunt number rk and trade Please Pay after 11/08/2 Balance 4.15	on your check. Your sename licensed to People By 11/08/2002 \$1, Amount days for delivery. per month to the Peoples In own for the Peoples In own for the Peoples In own for come customers pay	ervice is es Gas, 193.04 Enclosed
Prepare for winter. Son getting financial a. At the time of this strequest and further or effect your credit ration. To pay your gas bill be return this portion provided by People PAYMENT COUPC ACCOUNT NUMB	Ree the enclosed insersistance, managing yeatement, your account ollection ections. Pleting. By credit card, simply on with your check oles Gas, a subsidial older. BR: 2 5000 RT **C059 CMEWOOD PROPERT OMEWOOD AVE FL 2	your gas bill and connt was past due. Fairese pay the amount call 1-888-256-6448 made payable to lary of Peoples Ene.	Peoples Energy exp serving energy. ilure to pay on time shown today. A li 5. Peoples Energy. I rgy. *Peoples En	Please write your according to a service mail of paid Account If paying by mail, p. Yes, I would like to pled.	Dunt number rk and trade Please Pay after 11/08/2 Balance 4.15	on your check. Your sename licensed to People By 11/08/2002 \$1, Amount days for delivery. per month to the Peoples In own for the Peoples In own for the Peoples In own for come customers pay	ervice is es Gas, 193.04 Enclosed

Amount Due

Payment Due Date

44/40/0000					
11/18/2002	2 5	000 2938	3365	12/10/2002	\$1,264.69
CUSTOMER				SUMMARY OF USAG	3E
Account Number 2 60	y Glenn 200 2938 3361 7 S Homewood At			(Therme)	
	7 3 nomewood At 190 IL 60643-4211			<u>Average Daily</u> Therms Used	Nov 2001 Nov 2002 N/A 4.29
Service Classification Rate				Temperature	50 F 42 F
Heating Account No Next Meter Reading Decei	mber 17, 2002			CURRENT USAGE	
UMMARY OF CHA	RGES		**	Billing Period 10-17-02 1	to 11-18-02 Days of Service 32
redits And Charges S	Since Your La	st Bill	44 474 48		Reading
Previous balance nank you for your payment			\$1,174.16 41.91		Current Difference
Late payment charge			18.88	505 Actual 10-1	
Balance			\$1,151.09		36 x 1.018 BTU Factor = 137.43 The
urrent Charges				Them Conversion 13	36 x 1.018 BTU Factor = 137.43 The
Customer Charge			9.48	;	
Distribution Charge					
First 50 Therms	\$.36375 x	50.00 Therms =	= 18.19	•	
Over 50 Therms	\$.11445 x	87.43 Therms =	= 10.01		
Environ Activities	\$.00900 x	137.43 Therms =	= 1.24	:	
Gas Charge	\$.45780 x	137.43 Therms =	=62.92	_	•
Ci	urrent Charges Bel	ore Taxes	101.8	1	
Taxes					
Illinois Gross Revenue Tax	\$101.81 x	0.10%	= 0.10		
Chgo Municipal Utility Tax Illinois Gas Revenue Tax	\$101.81 x \$.024 x		= 8.38 = 3.30		
	urrent Charges Aft		113.60		
-			44.004.00		
	otal Balance		\$1,264.65		
TO MESSAGES					
TO NECCACEO		customers from high			ölicate Bill
TESSAGES Peoples Gas has worke Read this month's Ene At the time of this stat	ed hard to protect orgize for details. tement, your accou	int was past due. Fa	gas prices this will	nter through our price procession price through our price procession or the process of the proce	
TO MESSAGES Peoples Gas has worke Read this month's Ene At the time of this stat	ed hard to protect orgize for details. tement, your accord lection actions. P.	int was past due. Fa	gas prices this will	nter through our price propertion pr	
Peoples Gas has worke Read this month's Ene At the time of this stat request and further col affect your credit rating	ed hard to protect ergize for details. tement, your accou llection actions. Pr g.	mt was past due. Fa lease pay the amount	gas prices this will liture to pay on tin shown today. A	nter through our price procession price through our price procession or the process of the proce	
TESSAGES Peoples Gas has worke Read this month's Ene At the time of this state request and further col	ed hard to protect ergize for details. tement, your accou llection actions. Pr g.	mt was past due. Fa lease pay the amount	gas prices this will liture to pay on tin shown today. A	nter through our price procession price through our price procession or the process of the proce	
TESSAGES Peoples Gas has worke Read this month's Ene At the time of this stat request and further col affect your credit rating	ed hard to protect ergize for details. tement, your accou llection actions. Pr g.	mt was past due. Fa lease pay the amount	gas prices this will liture to pay on tin shown today. A	nter through our price procession price through our price procession or the process of the proce	
Peoples Gas has worke Read this month's Ene At the time of this stat request and further col affect your credit rating To pay your gas bill by Return this portion	ed hard to protect orgize for details. tement, your accou lection actions. P. g. credit card, simple or with your check	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price problem on price may result in a security deposit lack of timely payments can advers	nber on your check, Your service is
To Return this portion provided by People	ed hard to protect engize for details. tement, your according to the control of t	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price problem on price may result in a security deposit lack of timely payments can advers	sely
Peoples Gas has worke Read this month's Ene At the time of this stat request and further col affect your credit rating To pay your gas bill by Return this portion provided by People PAYMENT COUPOL	ed hard to protect orgize for details. tement, your accordingtion actions. Place or credit card, simple or with your checkes Gas, a subsident.	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to liary of Peoples Ene	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price problem on price through our price problem on the may result in a security deposit lack of timely payments can advers a lack of timely payments can advers the price of timely payments and transfer of the price of the	nber on your check, Your service is ade name licensed to Peoples Gas.
To Return this portion provided by People	ed hard to protect orgize for details. tement, your accordingtion actions. Place or credit card, simple or with your checkes Gas, a subsident.	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price propertion properties are may result in a security deposit lack of timely payments can advers the properties of timely payments and transfer of the price of the pri	nber on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002 10/2002 \$1,284.83
Peoples Gas has worke Read this month's Ene At the time of this state request and further col affect your credit rating To pay your gas bill by Return this portion provided by People PAYMENT COUPOL	ed hard to protect orgize for details. tement, your accordingtion actions. Place or credit card, simple or with your checkes Gas, a subsident.	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to liary of Peoples Ene	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price provided provide	nber on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002
PAYMENT COUPOL	ed hard to protect orgize for details. tement, your accordingtion actions. Place or credit card, simple or with your checkes Gas, a subsident.	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to liary of Peoples Ene	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price propertion properties are may result in a security deposit lack of timely payments can advers the properties of timely payments and transfer of the price of the pri	nber on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002 10/2002 \$1,284.83
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PAYMENT COUPOL	ed hard to protect ergize for details. Itement, your accordingtion actions. Prog. Itemedia card, simple of with your check in the card, a subsidement of the card, and the card,	mt was past due. Fa lease pay the amount y call 1-888-266-644 k made payable to liary of Peoples Ene	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price provided provide	nber on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002 10/2002 \$1,284.83 Amount Enclosed
Peoples Gas has worke Read this month's Ene At the time of this statisequest and further collect your credit rating. To pay your gas bill by Return this portion provided by People PAYMENT COUPOI ACCOUNT NUMBE	ed hard to protect argize for details. Itement, your accoulaction actions. Prog. Itemedia card, simple with your checkies Gas, a subside N. IR: 2 5000	mt was past due. Falease pay the amount y call 1-888-266-644 k made payable to liary of Peoples End O 2938 3365	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	nter through our price propertion properties are may result in a security deposit lack of timely payments can advers the properties of timely payments can advers the price write your account numbergy " is a service mark and transfer and transfer price if paid after 12 Account Balance \$1,264.69	nber on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002 10/2002 \$1,284.83 Amount Enclosed
Peoples Gas has worke Read this month's Ene At the time of this state request and further col affect your credit rating. To pay your gas bill by Return this portion provided by People PAYMENT COUPOLACCOUNT NUMBE CAR-RT SORT	ed hard to protect argize for details. tement, your account of the control of th	mt was past due. Falease pay the amount y call 1-888-266-644 k made payable to liary of Peoples End O 2938 3365	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	Please write your account number of paying by mail, please allow	paper on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002 10/2002 \$1,284.83 Amount Enclosed w 5 days for delivery.
PAYMENT COUPOL CAR-RT SOR!	ed hard to protect argize for details. tement, your account of the control of th	mt was past due. Falease pay the amount y call 1-888-266-644 k made payable to liary of Peoples End O 2938 3365	gas prices this williure to pay on tin shown today. A 6. Peoples Energy.	Please write your account numbergy" is a service mark and tractor of the payments and service mark and tractor of the paying by mail, please allow yes, I would like to pledge one do	nber on your check. Your service is ade name licensed to Peoples Gas. Pay By 12/10/2002 10/2002 \$1,284.83 Amount Enclosed

Bill Date

PEOPLES GAS CHICAGO IL 60687-0001 Account Number

Bill Date	/	Account Numb	er	Payment Due Date	Amount Due
12/18/2002	2 2 50	000 2938	3365	01/09/2003	\$1,371.16
CUSTOMER				SUMMARY OF USAG	E
Name To	ny Glenn			(Therms)	
	5000 2938 3366			4	D . 0004
	127 S Homewood Av cago IL 60643-4211	8 FL 2		Average Daily Thenns Used	Dec 2001 Dec 2002
Service Classification Rat Heating Account No		dential Service		Temperature	43 F 30 F
Next Meter Reading Jan				CURRENT USAGE	
UMMARY OF CH	ARGES			Billing Period 11-18-02 to	o 12-18-02 Days of Service 30
Credits And Charges	Since Your Las	t Bill		Meter R	leading
Previous balance hank you for your payment			\$1,264.69 101.81	Previous Meter Number P2681153	Current Difference
Late payment charge			18.46	640 Actual 11-18	(100 Cubic Fee B 828 Actual 12-18 18
Deposit installment Balance			40.00	The same On some state	0 4.040.07U.5
			\$1,221.34	Therm Conversion 186	8x 1.018 BTU Factor = 191.38 Them:
Current Charges					
Customer Charge			9.45		
Distribution Charge					
First 50 Therms Over 50 Therms	\$.36375 x \$.11445 x	50.00 Thems : 141.38 Thems :			
	·				
Environ Activities Gas Charge	\$.01000 x \$.46150 x	191.38 Therms 191.38 Therms			
·	Current Charges Befo		134.05		
Taxes					
Illinois Gross Revenue Tax	\$134,05 x		= 0.13		
Chgo Municipal Utility Tax Illinois Gas Revenue Tax	\$134.05 x \$.024 x		= 11.05 = 4.59		
	Current Charges Afte		149.82		
	Total Balance		\$1,371.16		
MESSAGES					
Give a Gift of Warmti Read this month 's Er	h with a Peoples Enemorgize for details.	rgy Gift Card and he	elp family, friends a	nd neighbors pay their gas July	olicate Bill
At the time of this et	etement linur accoun	nt was nact due. E	allum to pay on time	may result in a security deposit	
request and further of	ollection actions. Pla	n was past due. Fr ease pay the amoun	t shown today. A l	e may resurt in a security deposit ack of timely payments can adverse	ely
affect your credit rati			•	., .	•
To pay your gas bill b	y credit card, simply	call 1-888-256-644	5. A \$4.95 transac	tion fee will apply.	
Return this portion provided by Peop	nn with your check ples Gas, a subsidi	made payable to ary of Peoples En	Peoples Energy. i ergy. *Peoples En	Please write your account numb ergy* is a service mark and trac	ber on your check. Your service is de name licensed to Peoples Gas.
PAYMENT COUPO	ON				
	-	2000 0005		Please P	
ACCOUNT NUMB	ER: 2 5000	2938 3365		if paid after 01/0. Account Balance	9/2003 \$1,392.09 Amount Enclosed
					Arrount Enclosed
				\$1,371.16	
CAR-RT SOI	RT **C059				
	OMENIOCO PROPERT	FIEC		If paying by mail, please allow	6 days for delivery.
	OMEWOOD PROPERT PMEWOOD AVE FL 2				
	. 60643-4211				er per month to the Peoples Energy
				Share the Warmth fund which helps I have added one dollar to my payn	s law-income customers pay energy bilis.
				according to my paym	CHECK THIS DOX - >

PEOPLES GAS CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy
Share the Warmth fund which helps low-income customers pay energy bills.
I have added one dollar to my payment. Check this box ->

Amount Due

Payment Due Date

			,	1 7 777700771 2540
01/17/2003	2 5000 2938	3365	02/10/2003	\$1,444.25
CUSTOMER			SUMMARY OF USAG	E
Name Tony	Glenn			
	0 2938 3365		(Therms)	
	S Homewood Ave FL 2		Average Dally	Jan 2002 Jan 2003
	IL 60643-4211		Therms Used	N/A 7.84
	l - Small Residential Service		Temperature	27 F 29 F
Heating Account NO Next Meter Reading Februar	v 14. 2003		CURRENT USAGE	
SUMMARY OF CHAR				o 01-17-03 Days of Service 30
Credits And Charges Sir	nce Your Last Rill		Meter R	·
Previous balance	roo rous Lugt Diii	\$1,371.16		Current Difference
hank you for your payment		149.82		(100 Cubic Fe
Deposit installment		40.00		
Balance		\$1,261.34		
			Therm Conversion 23:	1 x 1.018 BTU Factor = 235.15 Them
Current Charges				
Customer Charge		9.46	•	
Diadulturian Obser				
Distribution Charge First 50 Therms	\$.36375 x 50.00 Therms	_ 10.10		
Over 50 Thems	\$.11445 x 185.15 Thems			
0101 00 711011110	4.17445 X 100.10 /110///2	- 27.75		
Environ Activities	\$.01060 x 235.16 Thems	= 2.49	•	
Gas Charge	\$.47760 x 235.16 Thems			
Curr	ent Charges Before Taxes	163.63		
Taxes				
Illinois Gross Revenue Tax	\$163.63 x 0.10 %	= 0.16	:	
Chgo Municipal Utility Tax	\$163.63 x 8.24 %	= 13.48		
Illinois Gas Revenue Tax	\$.024 x 235.15 Therms	= 5.64		
	ant Charges After Taxes	182.91		
Tota	il Balance	\$1,444.26	ī	
/IESSAGES			,	
At the time of this staten	nent, your account was past due. I	Fallure to pay on tim	e may result in a security deposit	
affect your credit rating.	nion actions. Please pay the amou	nt snown today. A	lack of timely payments can adverse	ny
To pay your gas bill by cr	edit card, simply call 1-888-256-64	46. A \$4 ,96 transa	ction fee will apply.	
Return this portion w provided by Peoples	rith your check made payable to Gas, a subsidiary of Peoples Er	o Peoples Energy. nergy. *Peoples El	Please write your account numb nergy* is a service mark and trac	ber on your check. Your service is de name licensed to Peoples Gas.
PAYMENT COUPON				
ACCOUNT NUMBER	: 2 5000 2938 336!	5	Please P If paid after 02/10	0/2003 \$1,466.69
			\$1,444.25	Amount Enclosed
CAR-RT SORT	**C059			
	WOOD PROPERTIES		If paying by mail, please allow	6 days for delivery.
I I IZI S. MUNE	***ひいひ アロロアミカ (/ だう			

Account Number

PEOPLES GAS CHICAGO IL 60687-0001

CHICAGO IL 60643-4211

11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2

Bill Date

Bill Date	Account Number		er	Payment Due Date		Amount Due	
02/17/200	3 250	000 2938	3365	03/11/2003		\$1,596.57	
USTOMER				SUMMARY OF USA	AGE		
Account Number 2 Service Address 11	5	re FL 2		(Therms) Average Dally Therms Used Temperature CURRENT USAGE	Feb 2002 N/A 32 F	Feb 2003 10.31 19 F	
UMMARY OF CH	ARGES				to 02-15-0	3 Days of Service 29	
redits And Charges Previous balance ank you for your payment Late payment charge Deposit instalkment	Since Your La	st Bill	\$1,444.25 142.91 21.79 40.00	Previous - Meter Number P2681163 1069 Actual C	01-17 13	Urrent Difference (100 Cubic Fee 353 Actual 02-15	
Belance urrent Charges Customer Charge Distribution Charge			\$1,363.13 9.46		294x 1.017 BT	U Factor = 298.99 Them	
First 50 Therms Over 50 Therms	\$.36375 x \$.11445 x	50.00 Therms : 248.99 Therms :					
Environ Activities Gas Charge	\$.01090 x \$.49980 x Current Charges Bet	298.99 Therms : 298.99 Therms : ore Taxes					
Taxes Illinois Gross Revenue Tax Chga Municipal Utility Tax Illinois Gas Revenue Tax	\$208.84 x \$208.84 x \$.024 x Current Charges Aft	298.99 Therms	= 0.21 = 17.21 = 7.18 233.44	?			
	Total Balance		\$1 ,596.57	•			
affect your credit ra The Peoples Energy Energize for details.	ting.	is helping to prevent	severe price spike	e may result in a security depos lack of timely payments can adv s this winter. See this month's ction fee will apply.	•	ite Bill	

PAYMENT COUP	ŲΝ
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ACCOUNT NUMBER: 2 5000 2938 3365

Please Pay By
If paid after 03/11/2003 03/11/2003 \$1,621.08 Account Balance Amount Enclosed \$1,596.57

CAN-III SUIII COSS
11127 S. HOMEWOOD PROPERTIES
 11127 S HOMEWOOD AVE FL 2
 CHICAGO IL 60643-4211

PEOPLES GAS

CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

res, i	WO	uia iike	to pied	ge one	у орнал	r per n	nonta i	to ine r	reopies	energy	
Share	the	Warmti	n fund	which	helps	low-in	come .	custom	ers pav	energy bills.	
		ded one							ox ->		

Bill Date		Account Numb	er	Payment Due	Date	Amount Due			
03/18/2003	3 2 50	000 2938	3365	04/09/20	03		\$1,666.3	9	
USTOMER			SUMMARY OF	USAGE		<u> </u>			
	ny Gienn	_		(Therms)					
	5 000 2938 33 68 127 S Homewood Av			Average Da	ito A	far 2002	Mar 2003		
Chi	cago IL 60643-4211			Therms Use		N/A	7.37	-	
Service Classification Ra		idential Service		Temperature	!	34 F	28 F		
Heating Account No Next Meter Reading Apr				CURRENT USA	GE				
UMMARY OF CH	ARGES			Billing Period 02-	16-03 to	03-18-03	Days of Serv	ice 31	
redits And Charges	Since Your Las	st Bill			Meter Rea	ading	"		
Previous balance		* -	\$1,596.57	Previous		Curr		fference	
hank you for your payment Late payment charge			168.84 21.74		51163 ctual 02-15	1678	11: 3 <i>Actual 03-18</i>	00 Cubic Fee 22	
Deposit installment			4.00	7505 7			771010117 00770		
Balance			\$1,453.47	Therm Conversion	225)	c 1.016 BTU F	actor = 228	3.60 Them:	
urrent Charges									
Customer Charge			9.45						
Distribution Charge									
First 50 Therms	\$.36375 x	50.00 Therms							
Over 50 Therms	\$.11445 x	178.60 Thenns	= 20.44	<u></u>					
Environ Activities	\$.01120 x	228.60 Therms	= 2.56	Dup	licat	a Ri	 		
Gas Charge	\$.61600 x	228.60 Thems	= <u>140.82</u>	Dup	IIVai				
	Current Charges. Befo	ore Taxes	191.46	-					
Taxes									
Illinois Gross Revenue Tax	\$191.46 x	0.10 /0	= 0.19						
Chan diumininal Lieliau Tau	\$191.46 x		= <i>15.78</i>						
	\$.024 x	Ezoloa IIIaiii	= <u>5.49</u> 212.92						
Illinois Gas Revenue Tax	Current Charges Afte	er Taxes							
		er Taxes	\$1,666.39						

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON	Please Pay By 04/09/2003
ACCOUNT NUMBER: 2 5000 2938 3365	If paid after 04/09/2003 \$1,691.66 Account Balance Amount Enclosed
	\$1,666.39
CAR-RT SORT **C059	
11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2	If paying by mail, please allow 5 days for delivery.
CHICAGO IL 60643-4211	Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

PEOPLES GAS
CHICAGO IL 60687-0001

Bill Date	Account Number	Payment Due Date	Amount Due
04/16/2003	2 5000 2938 3365	05/08/2003	\$199.50

Name

Tony Glenn

Service Address

11127 S Homewood Ave FL 2

Chicago IL 60643-4211

Service Classification

Rate 1 - Small Residential Service - Non-Heating

50.00Therms =

46.52 Therms =

96.52Themns =

96.52 Thems =

Activity Since Last Bill

Previous Balance Thank You For Your Payment

Late Payment Charge

Balance

\$4.60 \$1,458.07

\$32.96

\$1.06

\$64.76

\$1,666.39

- \$212.92

\$9.45

\$18.19

\$5.32

SQ. 10

\$8.14

\$2.32

Peoples Gas

Emergencies En Español TDD Line

Current Usage

Meter Reading

Current Actual

Previous Actual

Therm Conversion

Average Daily

Therms Used

Temperature

on this bill.

Difference

Meter Number P2681153

96 x 1.016 BTU Factor =

Customer Inquiries

130 E Randolph Dr - Chicago IL 60601

Billing Period From 03-18-03 To 04-16-03

1673

1578

Apr 2002

NIA

42 F

See back of bill for definitions of terms used

1-866-556-6001 1-866-556-6002

1-866-556-6003 1-866-556-6007

04-16-03

03-18-03

95 (100 Cubic Feet)

29 days

96.52 Thems

4*pr* 2003

3.33

45 F

Delivery Charge

Customer Charge First 50 Therms \$.36375 x Over 50 Therms \$.11445 x

Environmental Charge

Gas Charge Taxes

State Tax Chicago Municipal Tax Gas Revenue Tax

\$98.77x \$98.77x \$.024x

\$.01100x

\$.67080x

0.10 % 8.24 %

96.52Therms

Total Current Charges

AMOUNT DUE

\$1,567.40

\$109.33

\$10.56

Messages

At the time of this statement, your account was past due. Please pay \$1,567.40 today to avoid collection activity and a negative credit rating.

You have a disputed amount of \$1,367.90 that is not included in the amount due.

Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 2 5000 2938 3365

Please Pay By 05/08/2003 Please write your account number on your check.

If paid after 05/08/2003

\$1,570.37

Amount Due

\$199.50

Amount Enclosed

CAR-RT SORT **C059

11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2 CHICAGO IL 60643-4211

PEOPLES ENERGY CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bilis. I have added one dollar to my payment. Check this box ->

Bill Date	Account Number	Payment Due Date	Amount Due
05/15/2003	2 5000 2938 3365	06/06/2003	\$149.96

Name

Tony Glenn

Service Address

11127 S Homewood Ave FL 2

Chicago IL 60643-4211

Service Classification

Rate 1 - Small Residential Service - Non-Heating

Activity Since Last Bill

Previous Balance Thank You For Your Payment

Late Payment Charge

Balance

Taxes

\$1,567.40 - \$109.33

\$1.32 \$1,459,39

\$9.45

\$15.91

\$0.06

\$4.37

\$1.05

Peoples Gas

Emergencies En Español TDD Line

Current Usage

Meter Reading

Current Actual

Previous Actual

Therm Conversion

Average Daily

Therms Used

Temperature

Difference

Meter Number P2681153

43 x 1.017 BTU Factor =

Customer inquiries

130 E Randolph Dr - Chicago IL 60601

Billing Period From 04-16-03 To 05-15-03

1716

1673

May 2002

NIA

54 F

See back of bill for definitions of terms used

1-866-556-6001 1-866-556-6002 1-866-556-6003

1-866-556-6007

05-15-03

04-16-03

43 (100 Cubic Feet)

29 days

43.73 Therms

May 2003

1.51

63 F

Delivery Charge

Customer Charge Under 50 Thems \$.36376 x

Environmental Charge

Gas Charge

State Tax Chicago Municipal Tax

Gas Revenue Tax

Total Current Charges

\$53.00x \$53.00x \$.024x

\$.01100x

\$.62100x

0.10 % 8.24 % 43.73Thems

43.73Thems =

43.73Therms =

43.73Therms =

\$5.47

\$25.36

\$0.48

\$27.16

AMOUNT DUE

\$1,517.86

\$58.47

Messages

At the time of this statement, your account was past due. Please pay \$1,517.86 today to avoid collection activity and a negative credit rating.

You have a disputed amount of \$1,367.90 that is not included in the amount due.

Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 2 5000 2938 3365

06/06/2003 Please Pay By Please write your account number on your check.

if paid after 06/06/2003

\$1,520.07

Amount Due

\$149.96

Amount Enclosed

CAR-RT SORT **C059

11127 S. HOMEWOOD PROPERTIES 11127 S HOMEWOOD AVE FL 2 CHICAGO IL 60643-4211

PEOPLES ENERGY CHICAGO IL 60687-0001

Yes, I	WOL	id like i	to plea	ige on	e dolla	r per n	nonth i	to the	Реор	ies i	Energy	
Share	the	Warmti	r fund	which	helps	low-in	come .	custor	ners	pay	energy	bills
i h <u>ave</u>	add	ed one	dollar	to my	рвуть	ent.	Check	k this i	box -	>		

Bill Date	Account Number	Payment Due Date	Amount Due
06/17/2003	2 5000 2938 3365	07/09/2003	\$639.71

Name

Tony Glenn

Service Address

11127 S Homewood Ave FL 2

Chicago IL 60643-4211

Service Classification

Rate 1 - Small Residential Service - Non-Heating

Activity Since Last Bill

Previous Balance Thank You For Your Payment Late Payment Charge Transferred IN Final Bill

Balance

Delivery Charge

Customer Charge Under 50 Therms

Environmental Charge \$.00870x

Gas Charge

Taxes State Tax

Gas Revenue Tax

Chicago Municipal Tax

\$29.49x \$29.49x \$.024x

\$.36375 x

\$.61240x

0.10 % 8.24 %

20.34Therms =

20.34Therms =

20.34Therms =

20.34Therms =

\$2.95 \$32.44

\$16.85

\$0.18

\$12.46

\$1,617.86

· \$58.47

\$506.20

\$9.58

\$9.45

\$7.40

\$0.03

\$2.43

\$0.49

TOTAL BALANCE

Total Current Charges

\$2,007.61

\$1,975.17

Messages

At the time of this statement, your account was past due. Please pay \$2,007.61 today to avoid disconnection and a negative credit rating.

Your total balance includes a disputed amount of \$1,367.90 which is not included in the amount due.

Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 2 5000 2938 3365

Please Pay By *07/09/2003* Please write your account number on your check.

If paid after 07/09/2003

\$649.92

Amount Due

Peoples Gas

En Español

Current Usage

Meter Reading

Current Actual

Previous Actual

Therm Conversion

Average Dally Thems Used

Temperature

on this bill.

Difference

Meter Number P2681153

20 x 1.017 BTU Factor =

TDD Line

Customer Inquiries Emergencies

130 E Randolph Dr - Chicago IL 60601

Billing Period From 05-15-03 To O6-16-03

1736

1716

Jun 2002

.20

61 F

See back of bill for definitions of terms used

1-866-556-6001

1-866-556-6002

1-866-556-6003

1-866-556-6007

06-16-03

05-15-03

20 (100 Cubic Feet)

32 days

20.34 Thems

lun 2003

.64

59 F

\$639.71

Amount Enclosed

11127 S. HOMEWOOD PROPERTIES
11127 S HOMEWOOD AVE FL 2
CHICAGO IL 60643-4211

PEOPLES ENERGY CHICAGO IL 60687-0001

CAR-RT SORT **C059

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

ATTACHMENT #7

Joint Committee on Administrative Rules

ADMINISTRATIVE CODE

TITLE 83: PUBLIC UTILITIES

CHAPTER I: ILLINOIS COMMERCE COMMISSION

PART 280 PROCEDURES FOR GAS, ELECTRIC, WATER AND SANITARY SEWER UTILITIES
GOVERNING ELIGIBILITY FOR SERVICE, DEPOSITS, PAYMENT PRACTICES AND

DISCONTINUANCE OF SERVICE

SECTION 280,160 DISPUTE PROCEDURES

Section 280.160 Dispute Procedures

- a) A utility shall assign to one or more of its personnel in each of its offices where it transacts business with the public, the duty of hearing, in person, any dispute by an applicant, customer or user. Such personnel shall consider the complainant's allegations and shall explain the complainant's account and utility's contentions in connection therewith. Such personnel shall be authorized to act on behalf of the utility in resolving the complaint and shall be available during all business hours for the duty hereinbefore described.
- b) Where any dispute between a utility and an applicant, customer or user cannot be resolved between the parties, each utility shall direct its personnel engaged in personal contact with the applicant, customer or user seeking such dispute resolution under the provisions of this Part, to inform him/her, if he/she expresses nonacceptance of the decision of such personnel, of his/her right to have the problem considered and acted upon by supervisory personnel of the utility. Each utility shall further direct such supervisory personnel to inform such an applicant, customer, or user who expresses nonacceptance of the decision of such supervisory personnel, of his/her right to have the problem reviewed by the Commission, and shall furnish him/her with the telephone number and address of the Consumer Assistance Section of the Illinois Commerce Commission.
- c) When a customer disputes a particular bill, a utility shall not discontinue service for nonpayment so long as the customer
 - pays the undisputed portion of the bill or an amount equal to last year's bill at the location for the same period normalized for weather, whichever is greater; and
 - 2) pays all future periodic bills by the due date; and
 - 3) enters into bona fide discussions with the utility to settle the dispute with dispatch.
- d) Only net rates shall be charged on any disputed bill paid within fourteen days of resolution of the dispute if the complaint was filed before the bill became past due.